

## The Backyard Universe Pty Ltd

### Privacy policy

This is how we use the personal information you provide to our booking system:

- Your **name**, so that we know who made the booking.
- Your **mobile phone number**, so that we can notify you on the day if your tour is cancelled or going ahead. We generally do this as a text message to your phone. If we can't send a text message to the phone number then we will email you instead.
- Your booking confirmation is sent to your **email address**. Your email address might also be used to notify you of a tour cancellation if there's a problem with your mobile phone number. We also add your email address to our customer mailing list, which is occasionally used to announce new tours or special events.
- Your **credit / debit card** number is automatically hidden from us by our online booking system. Our booking system automatically deletes your credit card details 30 days after your tour date.
- We ask for your **country** so that we can identify where our customers come from. And it helps us figure out how to contact your mobile phone if you gave us a non-Australian phone number.
- We ask "**how did you find out about us?**" so that we can improve our future advertising.
- One of our telescopes can be used from a seated position or from a wheelchair, but this requires specific preparation on the day. Which is why we ask **does anyone in your booking have difficulty standing up?**

Contact us if you want your personal information to be permanently removed from our records after your tour.